

**T.Y.H. BOTTLED WATER  
SERVICE**

Tel: 8282650910

Fax: 8282651123

**FACSIMILE COVER PAGE**

To: Attorney General John Ashcroft

Fax #: 12023071454

Company:

From: T.Y.H. BOTTLED WATER SERVICE

Fax #: 8282651123

Tel #: 8282650910

Subject:

Sent: 1/19/02 at 2:07:32 PM

Pages: 2 (including cover)

**MESSAGE:**

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Michael R. Englert  
P O Box # 505  
Boone NC 28607

January 17, 2002

Attorney General John Ashcroft  
US Department of Justice  
950 Pennsylvania Avenue, NW  
Washington, DC 20530

Dear Mr. Ashcroft:

My name is Michael Englert, and I am a resident of Boone, North Carolina. I am writing to express my support for the settlement agreement your department recently reached with Microsoft. I am also asking that you end the Microsoft litigation as quickly as possible.

Microsoft has agreed to some important changes in its business practices in order to reach this settlement. The agreement to open the Windows operating system to internal competition from non-Microsoft software products is at significant concession on Microsoft's part. In addition, their agreement to maintain more uniform pricing guidelines should adequately address the allegations of predatory pricing practices.

The settlement offers the country an opportunity to move past this lawsuit and turn its focus back to more important issues. It is time to put the litigation behind us and move on. Thank you for your time and attention.

Sincerely,

A handwritten signature in dark ink, appearing to read "Michael Englert", written over a light blue horizontal line.

Michael Englert  
P O Box 505